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The Public Sector Leads the Way in AI Maturity

For public organizations, adopting new technology is critical to improving safety and risk management, innovating ways to serve communities, and building citizen trust through responsible use of taxpayer resources.

A recent survey from Wakefield Research shows that AI adoption is high in the public sector, and agencies are already reaping the benefits. In fact, AI adoption in the public sector is nearly double that of other industries. Data shows that implementing AI can enhance operational efficiency and safety, fostering trust in public services.

Adoption is accelerating

58% of public sector leaders surveyed say AI technology is already "widespread" in their organization, higher than any other industry surveyed.

Benefits of AI are vast

All public sector leaders surveyed report benefits from AI, and the majority say they improved operational efficiency (55%) and employee productivity (55%).

Employee buy-in is strong

100% of public sector leaders surveyed who already use AI or have plans to use it say their employees feel positive about the technology.

> "The presence of AI Dash Cams shows the transportation department's commitment to safety and transparency for its students, drivers, parents, and community."
>
> **CHARLEY HUMBLE**
> *Executive Director of Transportation, Gwinnett County Public Schools*

GWINNETT COUNTY PUBLIC SCHOOLS

New research reveals AI improves safety and efficiency—and employee buy-in is high

In Samsara's latest State of Connected Operations Report—Smarter, Faster, Safer: The AI Revolution in Physical Operations—1,500+ leaders across 21 industries, including the U.S. public sector, shared insights into how AI is transforming their operations and unlocking new efficiencies.

THE STATE OF CONNECTED OPERATIONS

Smarter, Faster, Safer:
The AI Revolution in Physical Operations

Join Your Peers Who Are Already Seeing Benefits from AI

Save taxpayer dollars	**The City of Allentown** saved an estimated $1M+ in taxpayer dollars with AI Dash Cams due to avoided legal fees, claim costs, vehicle replacement and downtime costs, and saved employee time.
Empower employees	**Gwinnett County Public Schools** decreased the number of days it takes to investigate an incident on the bus from 1-2 weeks to 24-48 hours, thanks to video visibility from AI Dash Cams.
Build a positive community reputation	**The City of Syracuse Department of Public Works** (DPW) reduced citizen calls about snow plow service by 30% with AI Dash Cams and real-time GPS data. Addressing citizen concerns, DPW created a publicly-accessible coverage map, populated in real time with Samsara GPS data and a 3rd party integration.

DOWNLOAD THE FULL STATE OF CONNECTED OPERATIONS REPORT TO LEARN MORE.