

What product is going into End of Support?

- Samsara old-gen Dash Cameras
- Impacted SKUs
 - [HW-CM11](#)
 - [HW-CM12](#)
 - [HW-CM22](#)

End of Support Notice

- We will continue to support CM11/12/22 until our End of Support (EOST) Date, defined as **1/31/2025**. We define the End of Support date as the last date we will support the functionality of the hardware and both its software and firmware components. After this date, there will be no more software updates/fixes, technical support, and the product warranty [terms of service](#) will end.
- The successor to the CM11 & CM12s is the [CM31](#) and the successor to the CM22 is the [CM32](#)
- All CM11/CM12/CM22 are eligible for free upgrades to CM3x when RMAs are required or 6 months before license renewal, whichever comes first
- Samsara will continue to support existing CM11/12/22 customers until EOST date

Want to contact Samsara?

Contact Samsara Support at samsara.com/help.