

What product is going into End of Support?

- Samsara [Diagnostic Hub](#)
- Impacted SKUs
 - ACC-BDH
 - ACC-BDHE

End of Support Notice

- We will continue to support Diagnostic Hubs installed on VG34s with active licenses until our End of Support date, defined as **April 30, 2024**. We define the End of Support (EOST) date as the last date we will support the functionality of the hardware and both its software and firmware components. After this date, there will be no more software updates/fixes, technical support, and the product warranty [terms of service](#) will end
- All customers using Diagnostic Hubs with active licenses are eligible for free upgrades to our Vehicle Gateway
- Samsara will continue to support existing Diagnostic Hub customers up to EOST date

Want to contact Samsara?

Contact Samsara Support at samsara.com/help.