

What product is going into End of Support?

- Samsara Environmental monitor with probes.
- Impacted SKUs
 - HW-EM22
 - HW-EM23

End of Support Notice

- We will continue to support EM22 and EM23 until our End of Support (EOST) Date, defined as **12/31/2025**. We define the End of Support date as the last date we will support the functionality of the hardware and both its software and firmware components. After this date, there will be no more software updates/fixes, technical support, and the product warranty [terms of service](#) will end.
- The successor to the EM22 and EM23 is the EM21. All EM22 and EM23 are eligible for free upgrades to EM21s when RMAs are required or 6 months before license renewal, whichever comes first
- Samsara will continue to support existing EM22 and EM23 customers up to EOST date

Want to contact Samsara?

Contact Samsara Support at samsara.com/help.