

What product is going into End of Support?

Samsara HD NVR System (multi-cam system) is no longer being sold by Samsara and Samsara no longer allows renewals for CMVR systems. However, we want to provide our customers looking for side, rear, and interior cameras with our replacement option: our [Camera Connector](#).

- **Impacted SKUs**
 - HW-CM25
 - HW-CM26
 - HW-CM27
 - HW-CMVR
 - CBL-CM25
 - LIC-CM25

End of Support Notice

- Samsara unfortunately no longer allows renewals for CMVR systems
- On your license expiration date, your multicam system will be deactivated, so please retrieve any video from cameras using our [Video Retrieval feature](#) to save any relevant footage
- All CMVR systems will be deactivated on license expiration or **July 31st, 2024, whichever comes first**. After this date, all CMVR devices will no longer function after that date and you will not be able to access any CMVR data stored on the devices that is not already uploaded to the dashboard. Please retrieve any video from cameras before devices are deactivated using our [Video Retrieval feature](#) to save any relevant footage

Replacement Option

- Before your CMVR license(s) expire, we want to provide our customers looking for side, rear, and interior cameras with our replacement option: our [Camera Connector](#)
- Please contact your Account Executive to learn more about this option at renewal or [contact Sales](#) to be connected with your Account Executive

Want to contact Samsara Support?

Contact Samsara Support at samsara.com/help.