

# Transparency Report

Every day, Samsara customers leverage their own data, as collected by our products and services, to improve the safety, efficiency, and sustainability of their operations. From time to time, that data may become relevant to law enforcement, regulatory investigations, or civil litigation.

Samsara is a steward of its customers' data and their privacy, as set out in our [commitment to customer privacy and trust](#). As part of that commitment, we will not disclose our customers' data to third parties without their permission unless we are legally compelled to do so, or if we reasonably believe that emergency disclosure to a government agency would prevent someone from dying or suffering serious physical harm, such as in the case of kidnapping or suicide prevention, to the extent permissible under applicable laws and our policies.

As a business-to-business company, Samsara receives relatively few requests for Customer Data when compared to a company that deals directly with consumers. But because at times we must provide such data in response to valid legal process requests, we are committed to being transparent about [how and why we do this](#). Samsara provides in the tables below anonymous, aggregated data describing the number and types of Customer Data requests it has received, and the number to which we responded by providing data, for the calendar years 2023 and 2022.

## WHY DO WE PROVIDE DATA ONLY IN RESPONSE TO CERTAIN REQUESTS?

A number of reasons explain why we don't respond to every request we receive, including:

- A request is invalid, and the requesting party fails to take steps to correct it.
- A requesting party or agency redirects their request to the relevant customer, either directly or via party discovery processes available in civil litigation.
- The circumstances that predicate the need for the information are otherwise resolved.
- The requested data did not exist.

A note to our international customers: As of December 31, 2023, Samsara has never provided any customer data pertaining to any Europe-based customers in response to a request from U.S. intelligence or federal law enforcement agencies (i.e., wiretap orders, outbound call/trapping and tracing record orders, search warrants, orders issued under § 2703(d) of Title 18 of the United States Code (USC) § 2703(d)), subpoenas or urgent requests for disclosure).

2023	RECEIVED	PROVIDED CUSTOMER DATA IN RESPONSE
Civil Subpoena - U.S. Govt. Agency	2	1
Civil Subpoena - Private Litigant	60	4
U.S. Law Enforcement Request - Federal	0	0
U.S. Law Enforcement Request - State/Local	7	4
International (Non-U.S. Entity Request)	2	1 <sup>1</sup>
International (U.S. Agency Requesting Data from Non-U.S. Customer)	6	3 <sup>2</sup>
Emergency Disclosure Request	0	0

<sup>1</sup> U.K. regulator seeking information regarding UK customer.

<sup>2</sup> U.S. law enforcement executing request in cooperation with Canadian agency seeking Canadian customers' data.

2022	RECEIVED	PROVIDED CUSTOMER DATA IN RESPONSE
Civil Subpoena - U.S. Govt. Agency	1	0
Civil Subpoena - Private Litigant	47	20
U.S. Law Enforcement Request - Federal	0	0
U.S. Law Enforcement Request - State/Local	9	8
International (Non-U.S. Entity Request)	1	1 <sup>1</sup>
International (U.S. Agency Requesting Data from Non-U.S. Customer)	2	2 <sup>2</sup>
Emergency Disclosure Request	0	0

<sup>1</sup> Canadian law enforcement seeking information regarding Canadian customer.

<sup>2</sup> U.S. state law enforcement seeking information regarding Canadian customer.